

HOFFMAN & LAMSON CERTIFIED™

Customer Support Agreements



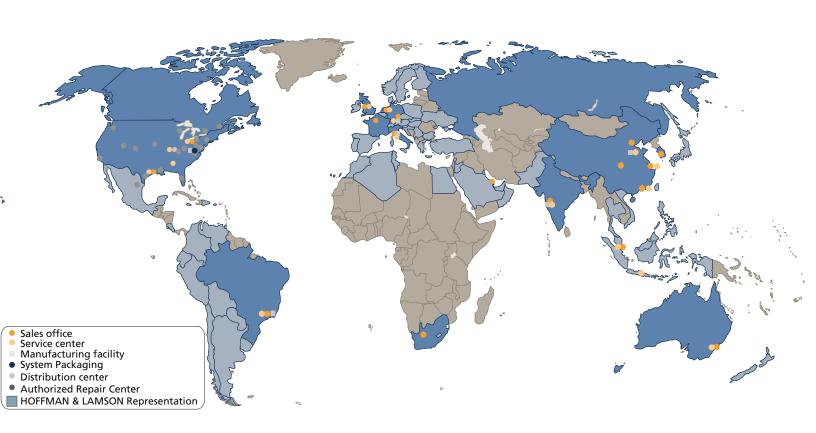
MAXIMIZE EFFICIENCY.

Minimize total cost of ownership.

HOFFMAN & LAMSON CERTIFIED™ Service is proud to provide Customer Service Agreements for our products & systems, factory service and geniune HOFFMAN & LAMSON parts. Backed by more than 115 years of experience and out international network of resources, we're partnering with customers to save time and money, and have peace of mind now and for the future.

Your operation's demands depend on numerous internal and external factors. So our Customer Service Agreements give you maximum flexibility. Put simply, you have the power to create the Customer Service Agreement that works best for your operational requirements.

For the quality, reliability, and performance you expect and your operation demands, you need HOFFMAN & LAMSON.



HOFFMAN & LAMSON CERTIFIED™ Customer Support Agreements

SIGN UP AND RECEIVE THE FOLLOWING BENEFITS

System Operational Management

A HOFFMAN & LAMSON Field Service Technician will examine and troubleshoot system operations, and provide necessary recommendations to help achieve maximum efficiency. This includes:

- Record Key Information
- Evaluate and Detect Potential Issues
- Examine Ancillary Equipment
- Inspect Foundation(s)
- Provide Detailed Reports and Recommendations

Asset Management

HOFFMAN & LAMSON's Field Service Technician will examine and troubleshoot system operations, and provide necessary recommendations to help achieve maximum efficiency. This includes:

- Recommend Safety Stock
- Provide Cross-Facility Rationalization
- Identify and Recommend Upgrade Opportunities
- Design Equipment-Specific Repair Schedules

Emergency Response

If a major outage or emergency shutdown occurs, a HOFFMAN & LAMSON CERTIFIED Field Service Technicial can travel to your site immediately. We will also issue insurance certifications to ensure timely resolution.

Priority Scheduling

Customers who take advantage of the HOFFMAN & LAMSON CERTIFIED Customer Service Agreements receive preferential scheduling in the event of an unscheduled outage. This ensures your equipment is up and running as quick as possible by mitigating downtime and maximizing utilization.

World-Class Technical and Customer Support

Customer convenience and responsiveness is something we take great pride in. With this in mind, Hoffman & Lamson is proud to offer our customers 24/7 technical and customer support through our dedicated HOFFMAN & LAMSON CERTIFIED Service hotline.

OUR PRICING IS COMPETITIVE. OUR PERFORMANCE IS GUARANTEED.

Our HOFFMAN & LAMSON CERTIFIED Guarantee ensures like new performance on all remanufactured blowers and includes a factory warranty on all parts, workmanship, upgrades, and repairs.





HOFFMAN® & LAMSON® Products & Systems



HOFFMAN & LAMSON Multistage Centrifugal Blowers

HOFFMAN & LAMSON Multistage Centrifugal Blowers are the ideal solution for processes that require uniform pressure, pulse-free flow, and oil-free operation. With designs optimized for 60 and 50 Hz markets, we offer efficient performance backed by a history of reliable operations.



HOFFMAN REVOLUTION™ High Speed Centrifugal

The HOFFMAN REVOLUTION High Speed Centrifugal Blower utilizes advanced centrifugal engineering technologies that deliver up to 45% energy savings, provide increased reliability with little or no maintenance, and come factory pre-wired and tested in an ergonomically designed sound enclosure for plug-and-play operation.



Controls & Energy Management

Considering an efficiency upgrade? HOFFMAN & LAMSON upgrades and High Speed Centrifugal Blower solutions deliver increased efficiency and improved reliability.



Support, Service & OEM Parts

Restore blower performance and maintain system reliability with HOFFMAN & LAMSON OEM Service, support, and parts – available through our global network of HOFFMAN & LAMSON CERTIFIED™ Service & Distribution Centers.





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